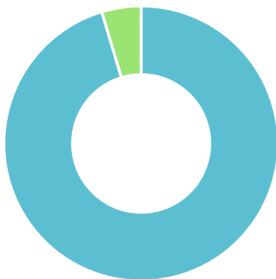


Survey Introduction

The intent of this survey is to determine how widespread the "Frame Flex" issue is on 5th wheels (with a focus on Keystone's Montana/High Country/Big Sky product line.

1 Have you had or do you currently have a Montana/Montana High Country/Big Sky or other brand?



95% (144)
Montana/High
Country/Big Sky

5% (7)
Other brand

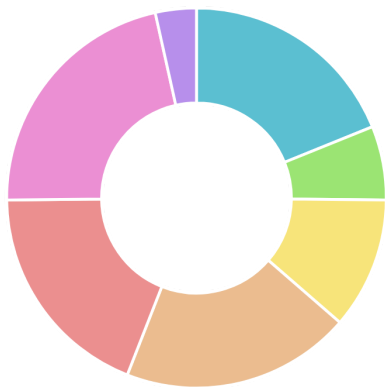
68.5
Standard Deviation

151
Responses

What year?

What year is your 5th wheel?

2 What model year is your 5th wheel?



19% (27)
2014 or earlier

11% (16)
2016

19% (27)
2018

3% (5)
2020

9.59
Standard Deviation

6% (9)
2015

20% (28)
2017

22% (31)
2019

143
Responses

2014 and earlier Models

Enter some body text

3 Please enter your model number (for example 3790RD)

285

3625

3400

3402RL

3625RE

3575

2014 Montana 3725RL

3400 RL

325RL

2955rl

3280RL

3255

375flf

3150RL

3575rl

3400RL

3100rl

3625re

3100 RL

318re high country

3150RL

338DB

year 2012 model 3582

What model do you have?

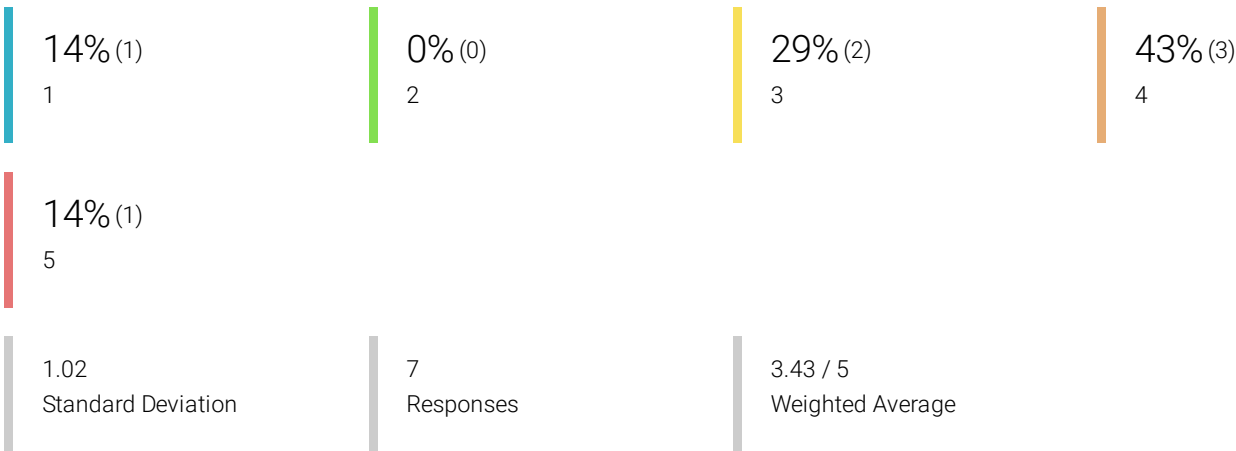
Model Year 2015

4 Which model do you have (2015)?



<div></div> <div>38% (3)</div> <div>Montana Series M-3790 RD</div>	<div></div> <div>13% (1)</div> <div>Montana High Country Series M-305 RL</div>	<div></div> <div>13% (1)</div> <div>Montana Series M-3582 RL</div>	<div></div> <div>13% (1)</div> <div>Montana Series M-3611 RL</div>
<div></div> <div>13% (1)</div> <div>Montana Series M-3725 RL</div>	<div></div> <div>13% (1)</div> <div>Montana Series M-3791 RD</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-293 RK</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-310 RE</div>
<div></div> <div>0% (0)</div> <div>Montana High Country Series M-340 BH</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-350 BH</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-351 BH</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-352 RL</div>
<div></div> <div>0% (0)</div> <div>Montana High Country Series M-353 RL</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-356 BH</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-318 RE</div>	<div></div> <div>0% (0)</div> <div>Other</div>
<div></div> <div>0.79</div> <div>Standard Deviation</div>	<div></div> <div>8</div> <div>Responses</div>		

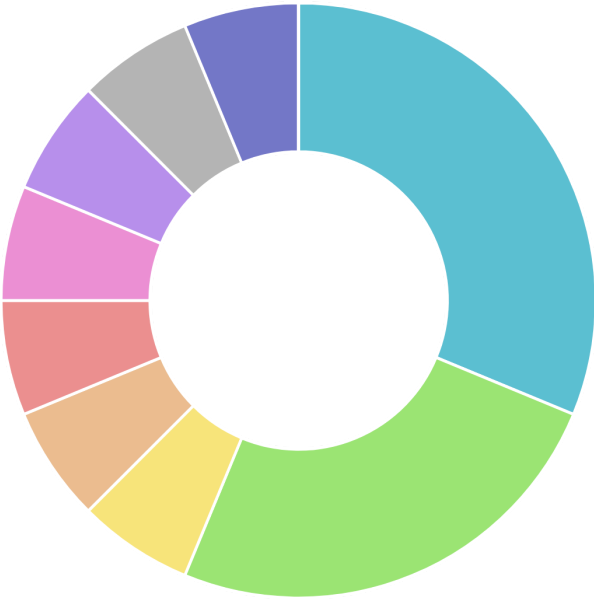
5 How would you rate your 5th wheel overall?



What model do you have?

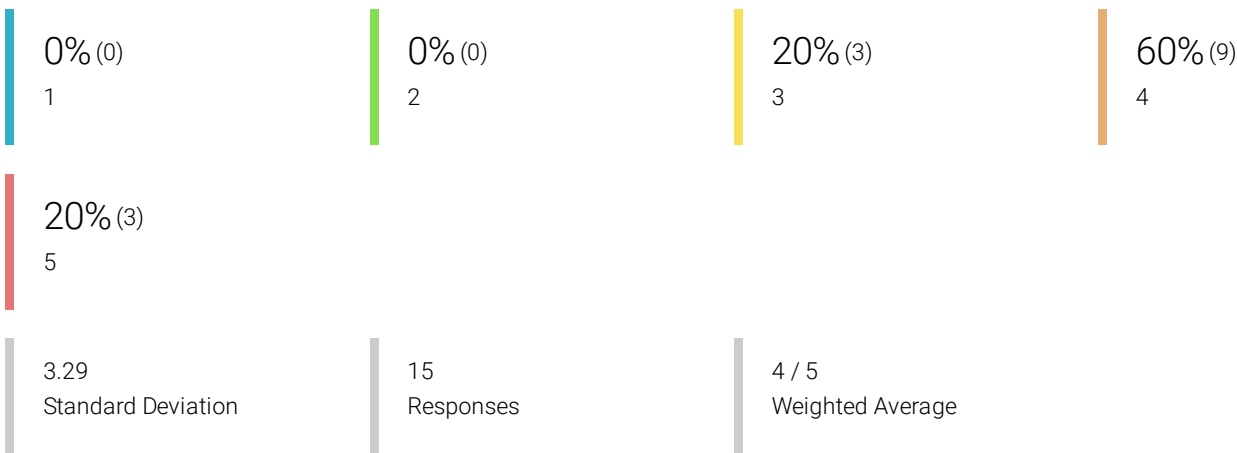
Model Year 2016

6 Which model do you have (2016)



<div></div> <div>31% (5)</div> <div>Montana Luxury Series M-3790 RD</div>	<div></div> <div>25% (4)</div> <div>Montana Luxury Series M-3791 RD</div>	<div></div> <div>6% (1)</div> <div>Montana High Country Series M-293 RK</div>	<div></div> <div>6% (1)</div> <div>Montana High Country Series M-305 RL</div>
<div></div> <div>6% (1)</div> <div>Montana High Country Series M-356 BH</div>	<div></div> <div>6% (1)</div> <div>Montana Luxury Series M-3160 RL</div>	<div></div> <div>6% (1)</div> <div>Montana Luxury Series M-3440 RL</div>	<div></div> <div>6% (1)</div> <div>Montana Series M-3790 RD</div>
<div></div> <div>6% (1)</div> <div>Montana Series M-3950 BR</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-310 RE</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-340 BH</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-350 BH</div>
<div></div> <div>0% (0)</div> <div>Montana High Country Series M-351 BH</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-352 RL</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-353 RL</div>	<div></div> <div>0% (0)</div> <div>Other</div>
<div></div> <div>1.41</div> <div>Standard Deviation</div>	<div></div> <div>16</div> <div>Responses</div>		

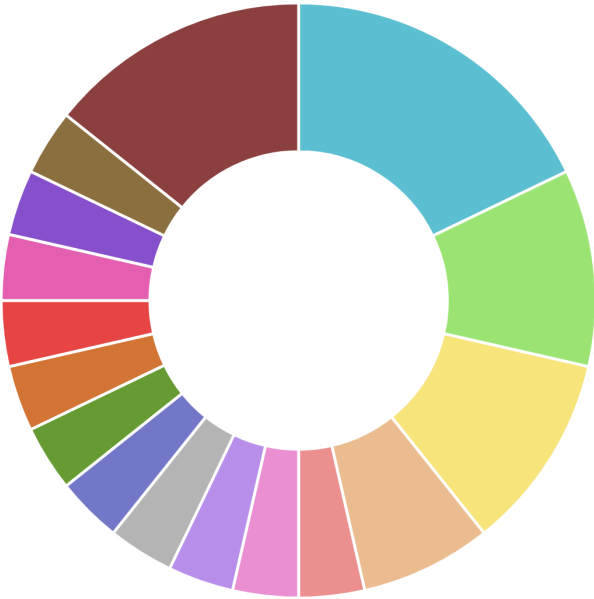
7 How would you rate your 5th wheel?



What model do you have?

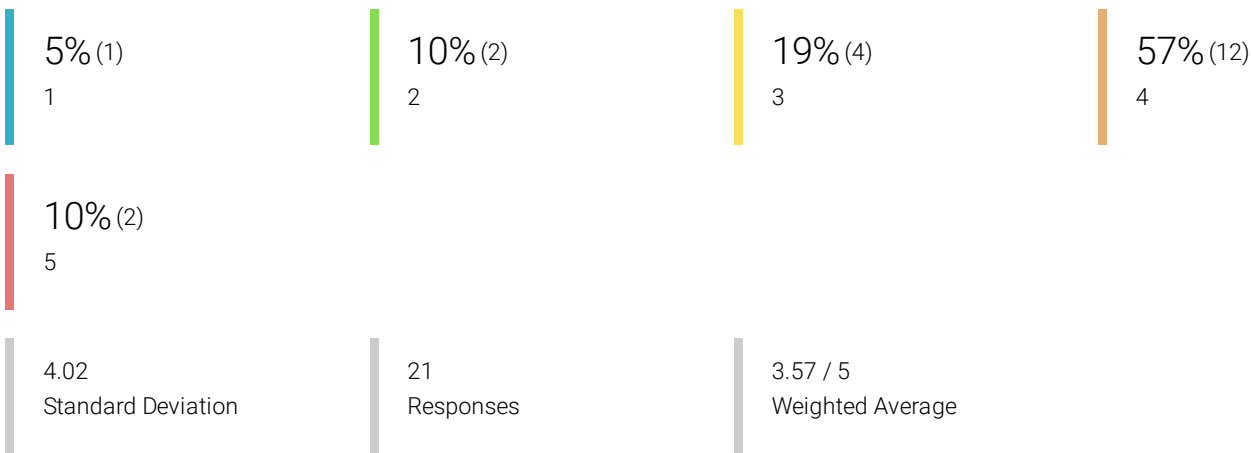
Model Year 2017

8 Which model do you have (2017)



18% (5) Montana Series M-3791 RD	11% (3) Montana Series M-3731 FL	11% (3) Montana Series M-3790 RD	7% (2) Montana Series M-3820 FK
4% (1) Montana High Country Series M-305 RL	4% (1) Montana High Country Series M-374 FL	4% (1) Montana High Country Series M-379 RD	4% (1) Montana Legacy Edition Series M-3160 RL
4% (1) Montana Legacy Edition Series M-3440 RL	4% (1) Montana Legacy Edition Series M-3661 RL	4% (1) Montana Legacy Edition Series M-3710 FL	4% (1) Montana Legacy Edition Series M-3721 RL
4% (1) Montana Legacy Edition Series M-3790 RD	4% (1) Montana Legacy Edition Series M-3820 FK	4% (1) Montana Series M-3661 RL	14% (4) Other
1.25 Standard Deviation	28 Responses		

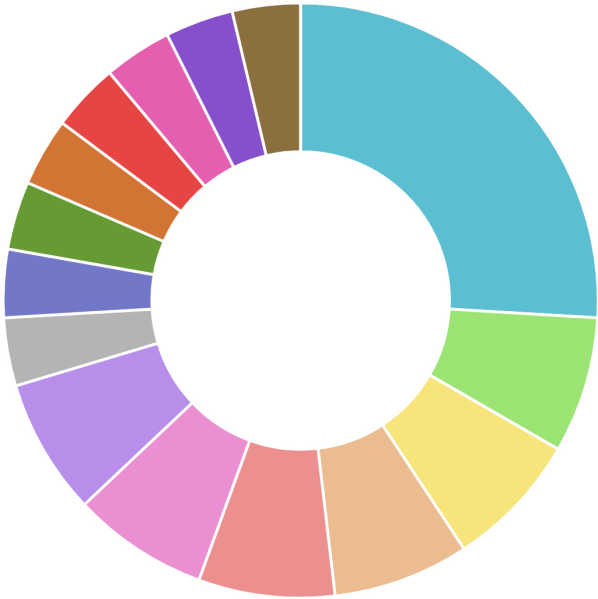
9 How would you rate your 5th wheel?



What model do you have?

Model Year 2018

10 Which model do you have (2018)



<div></div> <div>26% (7)</div> <div>Montana Series M-3791 RD</div>	<div></div> <div>7% (2)</div> <div>Montana Legacy Edition Series M-3120 RL</div>	<div></div> <div>7% (2)</div> <div>Montana Legacy Edition Series M-3121 RL</div>	<div></div> <div>7% (2)</div> <div>Montana Legacy Edition Series M-3790 RD</div>
<div></div> <div>7% (2)</div> <div>Montana Legacy Edition Series M-3791 RD</div>	<div></div> <div>7% (2)</div> <div>Montana Legacy Edition Series M-3921 FB</div>	<div></div> <div>7% (2)</div> <div>Montana Series M-3120 RL</div>	<div></div> <div>4% (1)</div> <div>Montana High Country Series M-305 RL</div>
<div></div> <div>4% (1)</div> <div>Montana Legacy Edition Series M-3820 FK</div>	<div></div> <div>4% (1)</div> <div>Montana Legacy Edition Series M-3931 FB</div>	<div></div> <div>4% (1)</div> <div>Montana Series M-3121 RL</div>	<div></div> <div>4% (1)</div> <div>Montana Series M-3731 FL</div>
<div></div> <div>4% (1)</div> <div>Montana Series M-3790 RD</div>	<div></div> <div>4% (1)</div> <div>Montana Series M-3811 MS</div>	<div></div> <div>4% (1)</div> <div>Montana Series M-3950 BR</div>	<div></div> <div>0% (0)</div> <div>Other</div>
<div></div> <div>1.49</div> <div>Standard Deviation</div>	<div></div> <div>27</div> <div>Responses</div>		

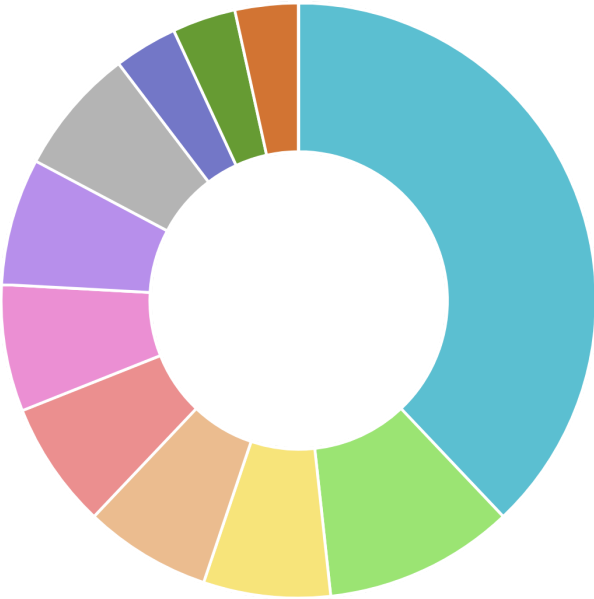
11 How would you rate your 5th wheel?



What model do you have?

Model Year 2019

12 Which model do you have (2019)



<div></div> <div>38% (11)</div> <div>Montana Series M-3791 RD</div>	<div></div> <div>10% (3)</div> <div>Montana Series M-3790 RD</div>	<div></div> <div>7% (2)</div> <div>Montana High Country Series M-330 RL</div>	<div></div> <div>7% (2)</div> <div>Montana High Country Series M-331 RL</div>
<div></div> <div>7% (2)</div> <div>Montana High Country Series M-373 RD</div>	<div></div> <div>7% (2)</div> <div>Montana Series M-3121 RL</div>	<div></div> <div>7% (2)</div> <div>Montana Series M-3701 LK</div>	<div></div> <div>7% (2)</div> <div>Montana Series M-3731 FL</div>
<div></div> <div>3% (1)</div> <div>Montana High Country Series M-372 RD</div>	<div></div> <div>3% (1)</div> <div>Montana Series M-3130 RE</div>	<div></div> <div>3% (1)</div> <div>Montana Series M-3810 MS</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-305 RL</div>
<div></div> <div>0% (0)</div> <div>Montana High Country Series M-310 RE</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-320 MK</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-321 MK</div>	<div></div> <div>0% (0)</div> <div>Other</div>
<div></div> <div>2.55</div> <div>Standard Deviation</div>	<div></div> <div>29</div> <div>Responses</div>		

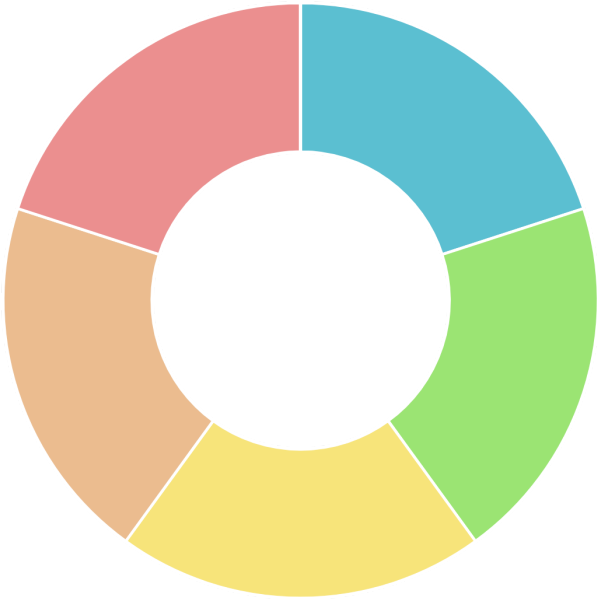
13 How would you rate your 5th wheel?



What model do you have?

Model Year 2020

14 Which model do you have (2020)

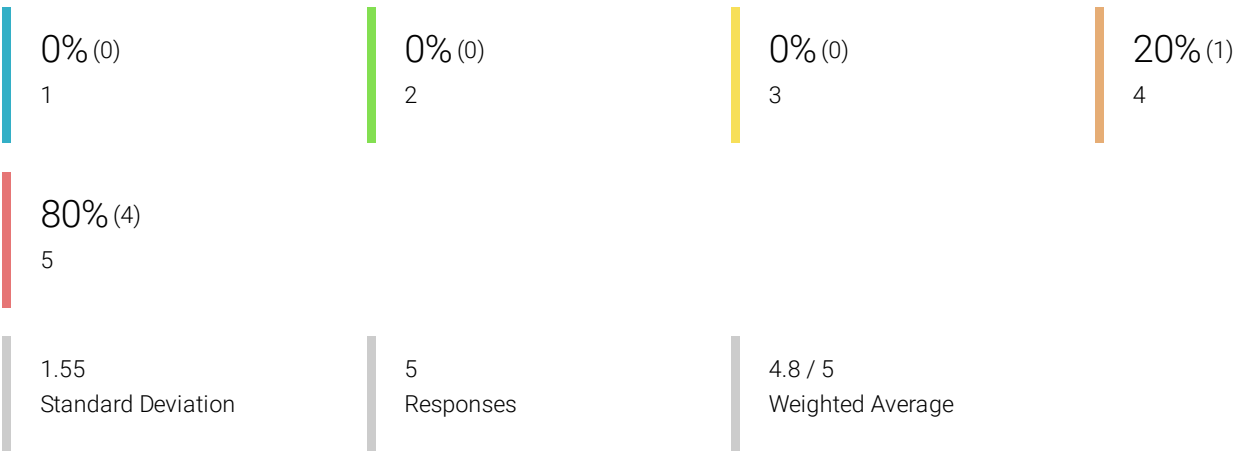


<div></div> <div>20% (1)</div> <div>Montana High Country Series M-330 RL</div>	<div></div> <div>20% (1)</div> <div>Montana Series M-3701 LK</div>	<div></div> <div>20% (1)</div> <div>Montana Series M-3741 FK</div>	<div></div> <div>20% (1)</div> <div>Montana Series M-3790 RD</div>
<div></div> <div>20% (1)</div> <div>Montana Series M-3931 FB</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-294 RL</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-295 RL</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-305 RL</div>
<div></div> <div>0% (0)</div> <div>Montana High Country Series M-320 MK</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-321 MK</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-331 RL</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-344 RL</div>
<div></div> <div>0% (0)</div> <div>Montana High Country Series M-345 RL</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-362 RD</div>	<div></div> <div>0% (0)</div> <div>Montana High Country Series M-364 BH</div>	<div></div> <div>0% (0)</div> <div>Other</div>
<div></div> <div>0.46</div> <div>Standard Deviation</div>	<div></div> <div>5</div> <div>Responses</div>		

15 How would you rate your 5th wheel?



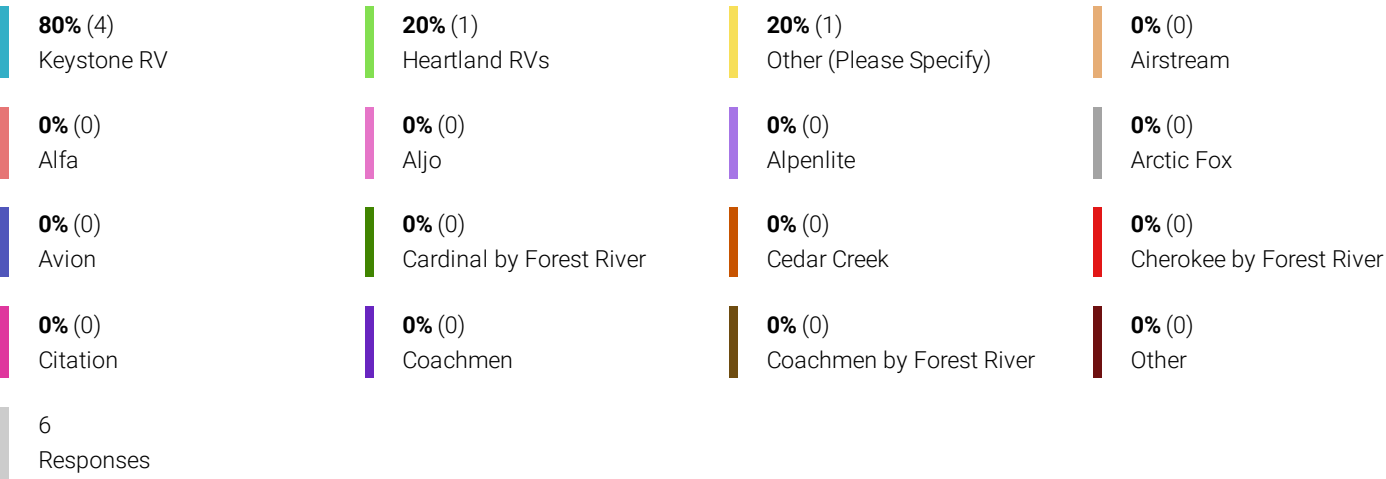
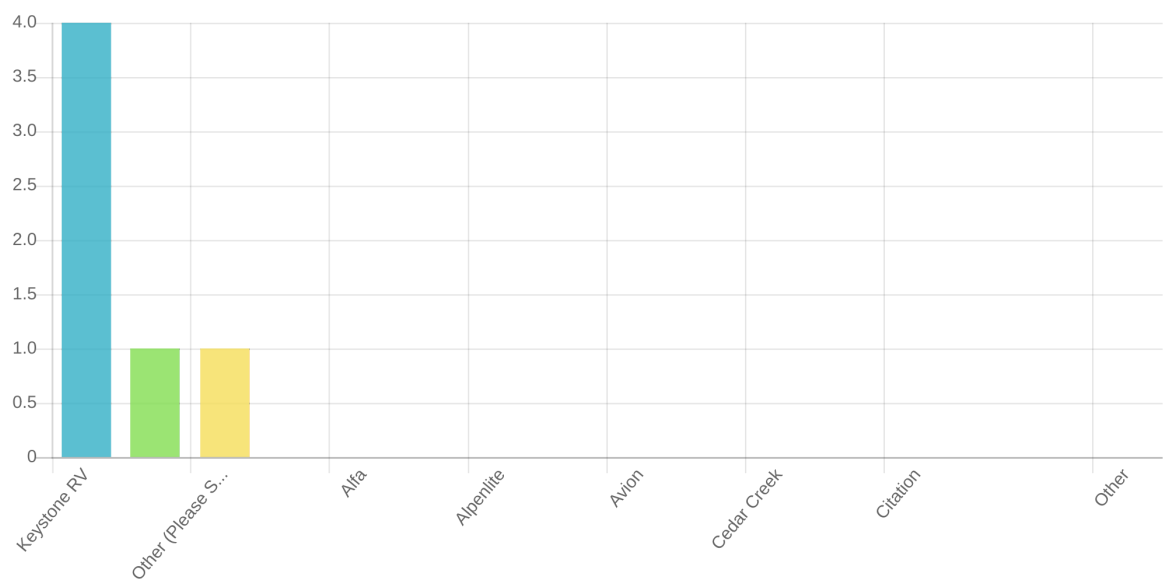
4.8



Other brands

Enter some body text

16 What brand do you or did you have?



17 Enter your model number

montana 3130

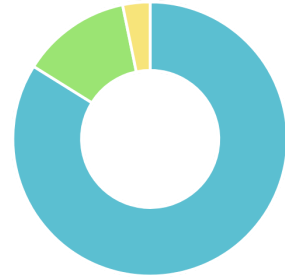
Montana 3791RD

3790RD

Frame Flex

Frame Flex is a term given to a problem many of us have had to have repaired on our Montana 5th wheels. Its not always very apparent, but when you hitch/unhitch from your tow vehicle, the seal at the bottom of the front left hand side of the rig can be seen to move (may be 1/4 inch - can vary) when the weight of the pin is transferred from the tow vehicle to the landing legs. Also the side wall can show damage (not always). Many also have front closet damage occur. When the wall is removed, welds on the frame have broken and need to be re-welded. Other strengthening of the frame is applied in order to prevent the problem from re-occurring.

18 Before reading this survey, did you know what Frame Flex was?



84% (104)

Yes

13% (16)

No

3% (4)

Not sure

44.58
Standard Deviation

124
Responses

19 Has your 5th wheel been diagnosed with Frame Flex?



33% (39)

Yes

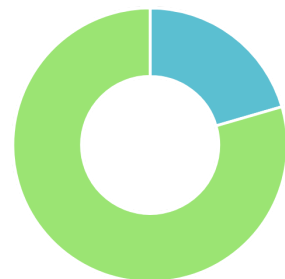
67% (78)

No

19.5
Standard Deviation

117
Responses

20 Has your 5th wheel been repaired for a Frame Flex problem?



20% (25)

Yes (or being repaired now)

80% (97)

No

36
Standard Deviation

122
Responses

21 When you look at the front left side (above and to the left of the level up control panel), which of the pictures most accurately represents the distance between the bedroom slide (bottom of the slide) to the bottom of the nose overhand on your 5th wheel?



42% (44)

Larger distance between bottom of the nose and the base of the bedroom slide.

58% (61)

Smaller distance between bottom of the nose and the base of the bedroom slide.